

# Alice Webinar: VOCA Troubleshooting - May 22, 2013

14 minutes, recorded 5/22/13

For VOCA funded services:

- Demonstration of how to enter a hotline call, intake and activity
- How phone contacts in Activities are counted
- Set VOCA as default funder for staff, client or service
- Run the report

**View the webinar** (computer sound must be on)

**NOTE:** Entering VOCA as the default funder for a staff person will NOT automatically enter it on the hotline form, only for activities.

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