

# Alice software help

Many programs have been using Alice successfully but we know that there have been challenges for some of you. This section provides several resources to help you.

- **Subscribe to the Wisconsin Alice email discussion list.** Get help and ideas from Alice users in Wisconsin's domestic violence and sexual assault programs, as well as with WCADV's Technology Coordinator, state grant administrators and the Alice developer.
- **View all Alice resources and webinars**

Who to contact for assistance:

- For individual assistance customizing for grant reporting, entering data, generating reports, or understanding something about Alice, contact **Vicki Berenson, End Domestic Abuse Wisconsin (WCADV) Technology Coordinator**: (608) 255-0539, [vickib@wcadv.org](mailto:vickib@wcadv.org) .
- For specific grant reporting requirements and deadlines, please contact your **grant administrators**.
- If Alice isn't working properly at your agency, or if you need help upgrading, please contact Mark Shapiro, Alice software developer and trainer: 816-756-0070, [infocus@swbell.net](mailto:infocus@swbell.net) .

Find more webinars, checklists and instructions: [View all Alice software resources](#)

---

**Source URL (retrieved on 01/29/2015 - 4:16am):** <http://wcadv.org/ourwork/alice>